bakehouse

BARISTA (I, II, III)

DESCRIPTION

Baristas are responsible for providing customer service while serving bread, pastries, and preparing espresso drinks at our Honey & Rye location, and abiding by the company's Mission, Vision and Values.

SCHEDULE

Must be available weekends and early mornings

REPORTS TO

Beverage & Retail Manager

DUTIES

Barista III

- Embody company values by offering welcoming, genuine, authentic service to our diverse customer base.
- Operate point of sale & online ordering systems.
- Prepare espresso drinks on a manual espresso machine.
- · Contribute to the daily maintenance of a clean & organized cafe space.

Barista II

- Mastery of Barista III skills.
- Confidently and consistently prepare our full menu of quality espresso drinks at an efficient pace, including featured and holiday drinks.
- Demonstrated knowledge and familiarity with our full product menu, including seasonal and special order offerings.
- Takes initiative on completing daily journal tasks in an organized, efficient manner, with little direction or prompting from supervisors.
- Embodies company value of curiosity, a desire for continued growth.

Barista I

- Mastery of Barista III & II skills.
- Provide on-shift leadership.
- Act as manager-on-duty in the absence of Beverage & Retail Manager & Café Lead.
- Demonstrated ability to maintain grace under pressure during high volume situations.

REQUIREMENTS

- Barista and/or customer service experience preferred
- Ability to work efficiently
- Physically able to stand long periods of time & lift 50 lbs
- Dependable, flexible and team-oriented
- Barista 101 training (completed upon hire)
- Commitment to executing company Mission, Vision and Values

HOURLY RATE

III: 12.50 II: 12.75 I: 13.00

BENEFITS

- PTO accrual at 8 hours for every 170 hours worked
- Group health insurance & parental leave available for full-time employees (32+ hours)
- Staff discounts